

CERTIFICATE No. ITSMS-105/20

**IT IS HEREBY CERTIFIED THAT THE INFORMATION TECHNOLOGY
SERVICE MANAGEMENT SYSTEM OPERATED BY**

VODAFONE ROMANIA SA

201 BARBU VACARESCU ST., GLOBALWORTH TOWER, 8 FLOOR 020276 BUCURESTI (B) ROMANIA

IN THE FOLLOWING OPERATIONAL UNITS

201 BARBU VACARESCU ST., GLOBALWORTH TOWER, 8 FLOOR 020276 Bucuresti (B) ROMANIA

IS IN COMPLIANCE WITH THE STANDARD

ISO/IEC 20000-1:2018

FOR THE FOLLOWING FIELD(S) OF ACTIVITIES

PRESTAREA URMĂTOARELOR SERVICII: SERVICII DE IMPLEMENTARE, SUPORT ȘI ÎNTREȚINERE PENTRU APLICAȚII SOFTWARE; SOLUȚII ȘI SERVICII GESTIONARE IT & C ȘI IOT; SERVICII DE VOCE ȘI DATE; SERVICII IT ȘI DE REȚEA DE LIVRARE, INSTALARE, SUPORT TEHNIC, MONITORIZARE, ÎNTREȚINEREA ÎNFRASTRUCTURII , ASA CUM SUNT DEFINITE ÎN CATALOGUL DE SERVICII

PROVISION OF THE FOLLOWING SERVICES: IMPLEMENTATION, SUPPORT AND MAINTENANCE SERVICES FOR SOFTWARE APPLICATIONS; IT & C AND IOT SOLUTIONS AND MANAGED SERVICES; VOICE AND DATA SERVICES; IT AND NETWORK SERVICES FOR DELIVERY, INSTALLATION, TECHNICAL SUPPORT, MONITOR, MAINTENANCE OF IT INFRASTRUCTURE, AS DEFINED IN SERVICE CATALOGUE

The validity of this certificate is dependent on an annual audit and on a complete review, every three years, of the management system.

The use and validity of this certificate are subject to compliance with the RINA Rules for the certification of Information Technology Service Management Systems.

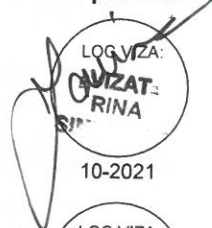
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Alessandro Romei
Certification EMEA Region
Senior Director



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Valabil până la:



IAF:33



ITX N° 002 L

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